



News from the HUB

683 Active Clients

**3,010 Total Clients
Served**

**21,017 Pathways
Initiated**



Central Ohio Pathways HUB

**Care Coordination
in the
#CentralOhioHUB**

**15,423
Pathways
Completed!!**



Watch on
YouTube

HCGC Launches CHW Profile Project

Starting this month, HCGC launched their Community Health Worker Profile Project, interviewing various Central Ohio Pathways HUB CHWs on their experiences and successes.

This month, we interviewed Kawther Musa, a Central Ohio Pathways HUB CHW at Heart of Ohio Family Health. Kawther shared her experiences as a CHW with the COVID-19 pandemic and COVID-19 vaccine efforts.

Featured Content



Central Ohio Pathways HUB CEO, Jenelle Hoseus Attends Families USA Health Equity Academy

In September, Central Ohio Pathways HUB CEO, Jenelle Hoseus, was accepted to participate in Families USA's 2021 Health Equity Academy. This cohort of exceptional advocates explored pressing maternal child health and immigrant equity issues throughout a series of Academy sessions.

Jenelle, along with the other Academy fellows, engaged in intensive, in-depth subject matter training from experts in health equity policy, health care policy, and payment and delivery system



HCGC President and CEO, Carrie Baker, Press Conference Remarks for Future Ready Columbus

On September 17, HCGC's President and CEO, Carrie Baker, shared remarks for Future Ready Columbus, focused on early childhood education and systemic change in Franklin County. Their goal is for 100% of children in Franklin County enter Kindergarten ready by 2030.

Future Ready By 5 plan has been designed by the Franklin County community, for the Franklin County community. This plan is

transformation policy, as well as training on a suite of concrete policy advocacy skills and strategies, including communications and media.

On the first day, the Academy fellows heard from Dr. Goldbolt from the National Birth Equity Collaborative (NBEC), and Ben D'Avanzo, from the National Immigration Law Center. In groups, the Academy fellows further explored national immigration policy, and discussed a state led example from California.

[Learn More About the Health Equity Academy](#)

focused on holistic and systemic change. The Future Ready By 5 plan is divided into 4 areas of focus: families and communities, health and behavioral health, high quality education and development supports, and private and public infrastructure.

[Watch Full Remarks on YouTube](#)

Insights from the HCGC Blog

Utilizing Appreciative Inquiry in Health Care

By Caroline Carter, Chief Transformation Officer, HCGC

As Chief Transformation Officer at the Healthcare Collaborative of Greater Columbus, exploring change management approaches for organizational growth and development is a crucial part of the job. One of my preferred approaches to change management at the organizational level is Appreciative Inquiry (AI). My affinity to AI is the focus on positive psychology and strengths, and the intentional engagement of diverse people/roles/stakeholders' contributions. The AI philosophy is that in every organization something works, and change can be managed through the identification of what works, and the visioning of where the organization wants to be - its preferred state. Participants walk away from an AI experience with a sense of commitment, confidence, and affirmation that they have been successful. They know how to make more moments of success.



This past summer, I was invited to be a guest speaker for Dr. Laura Santurri's (Ph.D., MPH, CPH) doctoral level students, in their course on Management in Healthcare at the University of Indianapolis. I was able to discuss and share my experience designing and facilitating AI Summits.

I engaged in rich dialogue with the students, discussing the benefits of using AI as a change management technique. I shared stories and examples of my experiences using AI, particularly in health care settings. The traditional approach to change looks for the problem, and then attempts to find a solution. When we look for the problem, we find it and amplify it. We have little mental energy to focus on creativity and innovation. No judgement here, we are taught this approach from a very young age. And to be honest, it is sometimes the right approach - but not always. AI differs from the traditional change model in that it is future

focused, and strengths based. AI starts where you are, that is your baseline, and identifies where you want to get to, and you work towards that goal, so you end up far beyond your baseline where you started.

After receiving my Certificate in Appreciative Inquiry from Case Western Reserve University in Cleveland, Ohio, I continued facilitating AI trainings and workshops across a variety of industries, including; healthcare, education, manufacturing, and innovation and technology. In 2007 I was published in the peer-reviewed journal *Quality Management in Health Care*, writing 'An Appreciative Inquiry Approach to Practice Improvement and Transformative Change in Health Care Settings. I continue to use AI because it works well for system level change for organization transformation, and engages a myriad of voices and contributions.

[View Full Post on our Blog Page](#)

CMHA Partnership

Columbus Metropolitan Housing Authority wins prestigious national award for service excellence

Columbus Metropolitan Housing Authority (CMHA)
September 26, 2021 · 8 min read

New partnership with Healthcare Collaborative of Greater Columbus recognized for providing more than 14,000 Franklin County households with improved access to healthcare and social service programs as well as promoting greater efficiency of taxpayer resources



Sara Nelson, Columbus Metropolitan Housing Authority, President Initiative Vice President

HCGC Partnership with Columbus Metropolitan Housing Authority Awarded 2021 NMA Large Agency Award

An innovative collaboration launched last year between the Columbus Metropolitan Housing Authority (CMHA) and the Healthcare Collaborative of Greater Columbus (HCGC) is among only four organizations in the United States to receive 2021 NMA Housing Awards, regarded as one of the affordable housing industry's premiere achievements that recognize the outstanding service excellence of individual agencies.

CMHA and HCGC were honored with the NMA Large Agency Resident



Central Ohio Pathways HUB

HCGC Partners with The Columbus Metropolitan Housing Authority

HCGC is proud to partner with The Columbus Metropolitan Housing Authority to provide CHW services via the Central Ohio Pathways HUB at the new RISE center.

The RISE center is a client service center where people can:

- Apply for emergency rental assistance and utility bill payment plans
- Get information about apartment lease agreements and housing
- Sign up for health insurance, unemployment, and food assistance
- Find job opportunities
- Obtain information for managing health, family planning, and pregnancy care
- And get information on education opportunities

Service Award, named after the founder and president of California-based Nan McKay and Associates (NMA). The award is given annually to leaders in the affordable housing industry nationally with more than 2,500 units in their agency portfolio and whose community outreach efforts improve the future of the residents and families they serve.

[Link to NMA Housing Award Article](#)

[Read More About the RISE Center](#)

Next CHW Monthly Meeting



**Thursday, October 14, 2021
9:00-11:00 AM**

Supervisor Sign-Off Time 11:00-11:30

Webinar: Dial-in information to come via email from HUB Staff.

Partner News & Events

News & Events

[Who Gets Health Care and Why: AI, Race, and Health Equity](#)

[Columbus Public Health Sleeper Trade-In Event](#)

[Columbus Medical Association 'Made For Medicine' Initiative Begins This Fall](#)

[OSU: COVID-19 Vaccination Misinformation Endangering Pregnant Women](#)

[CMHA Appoints First-Ever Chief Diversity, Equity, and Inclusion Officer, Dr. Sidney Childs](#)



Monthly Meeting Resources

Following each Monthly Meeting and Regional Learning Session, the agenda, speaker information, slide deck and other relevant resources are uploaded to the HCGC website for your reference.

[View Resources](#)



For a Calendar of Events visit:
www.hcgc.org/meetings--events

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